From: RAHaley9@aol.com@inetgw

To: Microsoft ATR **Date:** 1/2/02 3:55pm

Subject: Microsoft Settlement

I've been a computer user since it first started. I took class on wiring the main board to do what you wanted it to do, with key punch cards. That's back in 1967,1968.

So I've been using computers for a while. Every since Windows 98 took over our computers it turned them into a piece of junk. All they do now is crash. When you buy a brand new computer and with in an hour of having it, it crashes something's wrong. I'd love to see other programmers build software. It has to run better than what he's doing. This is America and Bill Gates doesn't have the right to be the only one to sell the main software for our computers. They were in such a big hurry to get it on the market, Bill Gates and his company didn't care if it worked. He just wanted it out there by the first of the year. Trash or not.

I say give every man who thinks they can a chance to build software for our computers and let us be the judge if we want to buy it. We deserve the right of choice.

Thank You......Roseann Haley from Indiana